

Join NW MedStar and shield yourself and your family from emergency air transport costs not covered by health insurance.

- Membership includes you and your immediate family members.
- NW MedStar works with your insurance company directly for the air transport payment.
- Your membership window decal shows your support of a vital community service.
- Expanded coverage is offered in many parts of the western United States at no extra charge. (See back panel)
- Emergency transports are based on medical need not membership status.

Become a NW MedStar Member Today

Three Ways to Join:

- 1 - Call **1 (866) 478-0566**
- 2 - Online at **www.nwmedstar.org**
- 3 - Mail enclosed form with payment



With a NW MedStar membership, you get peace of mind knowing that your flight will not create extra financial hardship should you or your family ever become ill or seriously injured.

Expanded Coverage

Thanks to reciprocal agreements, your NW MedStar membership will also be honored for air transport by the following providers:

- Airlift Northwest - Seattle, WA
- AirLink Critical Care Transport - Bend, OR
- Air St. Luke's - Boise, ID
- Care Flight - Reno, NV
- CalStar - Hayward, CA
- Enloe Flight Care - Chico, CA
- Wyoming Life Flight - Casper, WY

1 (866) 478-0566 ★ www.nwmedstar.org



NW MedStar is a service of Inland Northwest Health Services (INHS). INHS is a non-profit corporation in Spokane, Washington providing collaboration in health care services on behalf of its member hospitals Deaconess Medical Center, Providence Holy Family Hospital, Providence Sacred Heart Medical Center & Children's Hospital, Valley Hospital & Medical Center and the community.



Denise and Robert Wisener

NW MedStar Membership

In an emergency the last thing you want to think about is the bill.

"I don't think people realize that most insurances don't cover the full cost of an air ambulance trip. When my husband was flown before, the cost was over \$11,000. Our insurance paid \$3,000. The rest was up to us. My husband recently flew again in the helicopter, but this time after our insurance pays their portion our MedStar membership takes care of the rest. I am so thankful we have this. I just want people to know what is available and how it can benefit you."

— Denise Wisener, NW MedStar Member

\$59

Per family per year
(\$150 for 3 years)



1 (866) 478-0566 ★ www.nwmedstar.org

Frequently Asked Questions

Why should I become a member of NW MedStar?

In an emergency, EMS or health care providers may determine it is necessary to dispatch NW MedStar. Health insurance coverage varies and out-of-pocket costs can be costly for patients that are transported. The last thing you want to think about is how much this care will cost. The membership program was created to help offset the cost to the patient and shields you from any cost for emergency air transport not covered by health insurance. NW MedStar works with your insurance company directly for the air transport payment.

With the NW MedStar membership program, you get peace of mind knowing that your flight will not create extra financial hardship should you or your family ever become ill or seriously injured and NW MedStar is dispatched. Membership also helps support NW MedStar's vital non-profit services throughout the region.

What about family members?

Membership benefits are for the primary member, his or her spouse or domestic partner and dependants claimed on income tax. Once you and your family are members it is important that you contact NW MedStar to notify them of any changes in your family.

Who do I call in an emergency?

Always call 9-1-1 when requesting assistance for patients in life-threatening medical situations. Physicians, emergency response agencies (ambulance, police, fire) or hospitals will dispatch Northwest MedStar if needed.

What is NW MedStar?

NW MedStar, is your region's critical care transport and is a vital part of the emergency response system. Our highly-skilled medical teams provide advanced

critical care for adult, maternal, pediatric and neonatal patients for on-scene emergency response and interhospital transports for seriously ill and injured patients. They also can be called in to assist with search and rescue missions.

Northwest MedStar provides over 3,500 helicopter and airplane transports each year with the highest level of advanced care throughout the Pacific Northwest. Time is critical when a patient is in need of medical attention. Services are provided 24 hours a day, every day of the year.

How do I contact NW MedStar?

For all emergency situations, please call 9-1-1.

For membership questions, please call:
1 (866) 478-0566 or go online at
www.nwmedstar.org

“Andrew is happy and healthy. The awesome flight crew of NW MedStar was an important part of that equation and will always be in our hearts and prayers. Knowing how fast and efficient NW MedStar is, as a mother and wife, I sleep better at night. And because of membership if a flight is necessary I'd have no cost besides what my insurance covers.”

– Dianna Hoss, Andrew's mom



Secure online registration or renewal available at www.nwmedstar.org

Membership Information

Primary Member Name: _____

Mailing Address: _____

City, State, Zip: _____

Phone: _____

Email Address: _____

Date of Birth: _____

How did you hear about the membership? _____

Family Information

Please list any additional family members included under your coverage:
(Membership benefits are for the primary member, his or her spouse or domestic partner and dependants claimed on income tax.)

First and Last Name	Relationship	Date of Birth
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Current Health Insurance Carrier Name: _____

Membership Level

1 year – \$59 3 year – \$150 (\$27 savings)

Gift Memberships

Yes, I am purchasing this membership as a gift.

Fill in recipient's family information in Membership Information Section above. Below, indicate how to reach you with questions.

A Gift From: _____

Address: _____

Phone: _____

Mail Gift Membership to:

Myself Gift Recipient

Bill Renewals to:

Myself Gift Recipient

Donate to NW MedStar:

In addition to my membership, please accept my tax-deductible donation of \$_____ to NW MedStar



Aviation services provided by Metro Aviation, Inc.

Payment Information

Check enclosed (Please make check out to Northwest MedStar Membership)

Please charge my:

Visa MasterCard

American Express Discover

Name as it appears on card

Account Number

Expiration Date

Signature

Statement of Understanding

I have read and agree to the benefits, terms and conditions of the NW MedStar Membership Program as follows:

1. The benefits of the NW MedStar Membership Program are for me, my spouse or domestic partner as well as family members listed on this form and claimed on income tax.
2. All insurance payments related to the air transport will be paid directly to or transferred to NW MedStar. Membership does not include ground transport.
3. Air emergency medical transports are based on medical need, not membership status. Medical necessity must be determined by a health care professional, a pre-hospital health care provider or another qualified third party recognized by Medicare.
4. New member benefits take effect 5 business days after NW MedStar's receipt of a completed enrollment form with payment.
5. I may cancel my NW MedStar membership at any time, however fees are non-refundable and the membership is non-transferable.
6. The NW MedStar membership is applicable only for those air transports in the NW MedStar service area, unless performed by a service with a reciprocal agreement.

Signature _____

Date _____

Please send in the completed form along with payment information to:

Northwest MedStar Membership Program

P.O. Box 469

Spokane, WA 99210-0469

866-478-0566

www.nwmedstar.org

